

Splunk Education

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SPLUNK EDUCATION

Student Handbook

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PROGRAM INTRODUCTION

Welcome to the world of Splunk Education! From free courses to paid subscriptions, from a few minutes to a few days, from your first day to your first deployment, we are here to help you get the most out of Splunk—the *Data to Everything* platform.

Where do I start?

Great question! Here at Splunk, our Data-to-Everything Platform includes everything you need to ensure your digital initiatives succeed... but how? Leverage our Splunk Education offerings to empower your people to predict, identify, and solve problems in real time. We can teach you to answer your own questions across business, IT, DevOps and security functions with world-class investigative capabilities, intuitive visualizations, and seamless collaboration.

Splunk Education offers focused training programs that enable you to get started quickly and stay relevant. We greatly enhance the value that Splunk can bring to you and your company. Experience has shown that attending Splunk education can have an immediate and profound impact on your staff and your organization. **Our goal is to deliver the maximum amount of practical information in the shortest amount of time to keep your downtime or out-of-office time to a minimum.** We focus on the tasks required to implement, manage, develop and use Splunk, with the goal of helping you become self-sufficient and productive as quickly as possible.

Remember—an investment in education is an investment in success. Past participants in Splunk Education courses (and <u>certifications</u>) report higher earnings and more promotions than their industry peers. Organizations that make use of Splunk Education are three times more likely to accomplish their Splunk-driven business objectives. View <u>Kickstart your</u> Journey to get started and check out our Fast Start Program!

Keep reading to learn more about our current offerings...

DELIVERY METHODS

Splunk Education courses are offered in the following delivery methods:

• Self-paced FREE courses

Attend training any time and from any location. These self-paced courses include free eLearning, use-case videos, walkthroughs and more! Please see <u>here</u> for a comprehensive list of resources.

• Self-paced paid eLearning

Attend training any time and from any location. These self-paced courses include videos, hands-on labs and quizzes.

• Instructor-led virtual (public)

These *public* courses are open to all customers and partners and are delivered by a live instructor via WebEx that can be attended from any location. We understand how adults learn and have taken virtual classes to the next level. We ensure that maximum concentration is kept during the 3-4.5 hour/day classes with engaging instructors, and comprehensive hands-on labs.

• Instructor-led classroom (public)

With classrooms across the globe and a new state-of-the-art purpose-built classroom at our headquarters in San Francisco, we offer in-person training. These classes take you away from your daily office routine and immerse you into the world of Splunk. We create the ideal environment to get fast-tracked knowledge of how to get the best from Splunk.

• Instructor-led dedicated virtual (private)

If you have a team to train, you can have a dedicated virtual class delivered by a live instructor via WebEx to just your employees. Students can attend from any location, but with the added ability to be able to virtually converse with colleagues and the instructor and focus the class on the needs of your organization.

• Instructor-led dedicated onsite (private)

If you have a team to train, you can bring a Splunk instructor to your site enabling lively discussion amongst the attendees related to your company's specific use of Splunk.

LEARNING PATHS

With such an extensive list of courses available, some students don't know where to start (or stop!). This is why we've put together **Learning Paths** designed to give students everything they need to become true subject matter experts in their desired field. All course prices shown are in US dollars.

SEARCH EXPERT (SPLUNK ENTERPRISE / CLOUD)

The Search Expert learning path offers courses to teach you to write efficient searches, perform correlations, create visualizations, and leverage subsearches and lookups.

COURSES	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credit
Scheduling Reports and Alerts	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
<u>Visualizations</u>	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Working with Time	\$500 or 50 credits
Statistical Processing	\$500 or 50 credits
Comparing Values	\$500 or 50 credits
Result Modification	\$500 or 50 credits
Leveraging Lookups and Subsearches	\$500 or 50 credits
Correlation Analysis	\$500 or 50 credits
Search Under the Hood	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Multivalue Fields	\$500 or 50 credits
Search Optimization	\$500 or 50 credits

*Equivalent retired courses include Fundamentals 1, Fundamentals 2, Fundamentals 3 and Advanced Searching and Reporting.

KNOWLEDGE MANAGER (SPLUNK ENTERPRISE / CLOUD)

The Knowledge Manager learning path courses teach you to create knowledge objects including lookups, data models, and different types of fields. In addition, you learn to build dashboards and add inputs for filtering.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 50 credits
Creating Field Extractions	\$500 or 50 credits
Enriching Data with Lookups	\$500 or 50 credits
Data Models	\$500 or 50 credits
Introduction to Dashboards	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Dynamic Dashboards	\$500 or 50 credits
Creating Maps	\$500 or 50 credits
Search Optimization	\$500 or 50 credits

*Equivalent retired courses include Fundamentals 1, Fundamentals 2, Fundamentals 3 and Creating Dashboards with Splunk.

DATA SCIENCE ANALYST

The Data Science Analyst learning path courses teach you to write efficient and optimized searches to extract analytics from your data. It covers machine learning, transaction analysis

and prediction. It also includes the courses to help build and use the knowledge objects including data models and lookups.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Scheduling Reports and Alerts	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Visualizations	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Working with Time	\$500 or 50 credits
Statistical Processing	\$500 or 50 credits
Comparing Values	\$500 or 50 credits
Result Modification	\$500 or 50 credits
Leveraging Lookups and Subsearches	\$500 or 50 credits
Correlation Analysis	\$500 or 50 credits
Search Under the Hood	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Multivalue Fields	\$500 or 50 credits
Search Optimization	\$500 or 50 credits
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 50 credits
Creating Field Extractions	\$500 or 50 credits
Enriching Data with Lookups	\$500 or 50 credits
Data Models	\$500 or 50 credits
Introduction to Dashboards	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits

Dynamic Dashboards	\$500 or 50 credits
Creating Maps	\$500 or 50 credits

*Equivalent retired courses include Fundamentals 1, Fundamentals 2 and Fundamentals 3.

AND

COURSE	PRICE
Splunk for Analytics and Data Science	\$1,500 or 150 credits

SPLUNK CLOUD ADMINISTRATOR

The Splunk Cloud Administrator learning path offers courses for admins to manage data inputs and configurations in Splunk Cloud.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 50 credits
Creating Field Extractions	\$500 or 50 credits
Enriching Data with Lookups	\$500 or 50 credits
Data Models	\$500 or 50 credits

*Equivalent retired courses include Fundamentals 1 and Fundamentals 2.

AND

COURSE	PRICE
Splunk Cloud Administration	\$2,000 or 200 credits

Pro tip: Candidates who complete the learning path above and hold the Splunk Core Certified Power User certification are eligible for the <u>Splunk Cloud Certified Admin</u> certification exams.

SPLUNK ENTERPRISE ADMINISTRATOR

The Splunk Enterprise Administrator learning path teaches you the concepts, tasks, and best practices to install, configure, and manage your deployment, and learn to onboard varying data.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 50 credits
Creating Field Extractions	\$500 or 50 credits
Enriching Data with Lookups	\$500 or 50 credits
Data Models	\$500 or 50 credits

*Equivalent retired courses include Fundamentals 1 and Fundamentals 2.

AND

COURSE	PRICE
Splunk Enterprise System Administration	\$1,000 or 100 credits
Splunk Enterprise Data Administration	\$1,500 or 150 credits

Pro tip: Candidates who complete the learning path above and hold the Splunk Core Certified Power User certification are eligible for the <u>Splunk Enterprise Certified Admin</u> certification exam.

AND (additional courses based on your deployment)

COURSE	PRICE
Troubleshooting Splunk Enterprise	\$1,000 or 100 credits
Splunk Enterprise Cluster Administration	\$1,500 or 150 credits
Transitioning to Splunk Cloud	\$1,000 or 100 credits

Implementing Splunk SmartStore	\$500 or 50 credits
Working with Metrics in Splunk	\$1,000 or 100 credits
Implementing Splunk Data Stream Processor	\$2,000 or 200 credits

SPLUNK ENTERPRISE ARCHITECT

The Splunk Enterprise Architect learning path teaches you concepts and best practices for sizing, scaling, and deploying Splunk across your organization.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 50 credits
Creating Field Extractions	\$500 or 50 credits
Enriching Data with Lookups	\$500 or 50 credits
Data Models	\$500 or 50 credits

*Equivalent retired courses include Fundamentals 1 and Fundamentals 2.

AND

COURSE	PRICE
Splunk Enterprise System Administration	\$1,000 or 100 credits
Splunk Enterprise Data Administration	\$1,500 or 150 credits
Troubleshooting Splunk Enterprise	\$1,000 or 100 credits
Splunk Enterprise Cluster Administration	\$1,500 or 150 credits
Architecting Splunk Enterprise Deployments	\$1,500 or 150 credits
Splunk Deployment Practical Lab	\$1,000 or 100 credits

Pro tip: Candidates who complete the learning path above, the <u>Splunk Enterprise Practical Lab</u>, and hold the Splunk Enterprise Certified Admin certification are eligible for the <u>Splunk Enterprise</u> <u>Certified Architect</u> certification exam.

SPLUNK ENTERPRISE DEVELOPER

The Splunk Enterprise Developer learning path teaches you how to harness the power of Splunk's Web Framework, create rich, interactive dashboards and forms, and package Splunk knowledge objects for distribution across your organization.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
<u>Visualizations</u>	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Working with Time	\$500 or 50 credits
Statistical Processing	\$500 or 50 credits
Leveraging Lookups and Subsearches	\$500 or 50 credits
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 50 credits
Creating Field Extractions	\$500 or 50 credits
Introduction to Dashboards	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Dynamic Dashboards	\$500 or 50 credits

*Equivalent retired courses include Fundamentals 1, Fundamentals 2 and Creating Dashboards.

AND

COURSE	PRICE
Advanced Dashboards and Visualizations	\$500 or 50 credits

Splunk Enterprise System Administration	\$1,000 or 100 credits
Splunk Enterprise Data Administration	\$1,500 or 150 credits
Building Splunk Apps	\$1,500 or 150 credits
Developing with Splunk's REST API	\$1,000 or 100 credits

Pro tip: Candidates who complete the learning path above and hold **either** the Splunk Enterprise Certified Admin certification **or** the Splunk Cloud Certified Admin certification are eligible for the <u>Splunk Certified Developer</u> certification exam.

SOC ANALYST (ENTERPRISE SECURITY and MISSION CONTROL)

The SOC Analyst learning path prepares security analysts to use Splunk Enterprise Security (ES) and Mission Control. Students will use ES to identify and track security incidents, analyze security risks, use predictive analytics, and threat discovery.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Scheduling Reports and Alerts	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
<u>Visualizations</u>	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Leveraging Lookups and Subsearches	\$500 or 50 credits
Search Under the Hood	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Intro to Knowledge Objects	Free eLearning
Enriching Data with Lookups	\$500 or 50 credits
Data Models	\$500 or 50 credits
Introduction to Dashboards	Free eLearning no labs or paid

	eLearning/ILT with labs \$500 or 50 credits
*Equivalent ratired equipped include Eurodementals 1 and Eurodementals 2	

*Equivalent retired courses include Fundamentals 1 and Fundamentals 2.

AND

COURSE	PRICE
Using Splunk Enterprise Security	\$1,500 or 150 credits
Using Splunk Mission Control	\$500 or 50 credits

SOC ADMINISTRATOR (ENTERPRISE SECURITY) ON-PREM

The SOC Administrator learning path courses teach security admins to install, configure, and manage Enterprise Security on Splunk Enterprise.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Scheduling Reports and Alerts	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
<u>Visualizations</u>	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Leveraging Lookups and Subsearches	\$500 or 50 credits
Search Under the Hood	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 50 credits
Creating Field Extractions	\$500 or 50 credits
Enriching Data with Lookups	\$500 or 50 credits
Data Models	\$500 or 50 credits

	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Dynamic Dashboards	\$500 or 50 credits

*Equivalent retired courses include Fundamentals 1 and Fundamentals 2.

AND

COURSE	PRICE
Splunk Enterprise System Administration	\$1,000 or 100 credits
Splunk Enterprise Data Administration	\$1,500 or 150 credits
Administering Splunk Enterprise Security	\$1,500 or 150 credits

Pro tip: Candidates who complete the learning path above are eligible for the <u>Splunk Enterprise</u> <u>Security Certified Admin</u> certification exam.

SOC ADMINISTRATOR (ENTERPRISE SECURITY) CLOUD

The SOC Administrator learning path courses teach security admins to configure and manage Enterprise Security on Splunk Cloud.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Scheduling Reports and Alerts	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
<u>Visualizations</u>	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Leveraging Lookups and Subsearches	\$500 or 50 credits
Search Under the Hood	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Intro to Knowledge Objects	Free eLearning

Creating Knowledge Objects	\$500 or 50 credits
Creating Field Extractions	\$500 or 50 credits
Enriching Data with Lookups	\$500 or 50 credits
Data Models	\$500 or 50 credits
Introduction to Dashboards	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Dynamic Dashboards	\$500 or 50 credits

*Equivalent retired courses include Fundamentals 1 and Fundamentals 2.

AND

COURSE	PRICE
Splunk Cloud Administration	\$2,000 or 200 credits
Administering Splunk Enterprise Security	\$1,500 or 150 credits

Pro tip: Candidates who complete the learning path above are eligible for the <u>Splunk Enterprise</u> <u>Security Certified Admin</u> certification exam.

SOAR ANALYST

The SOAR Analyst learning path prepares security practitioners to use SOAR to respond to security incidents, investigate vulnerabilities, and take action to mitigate and prevent security problems.

COURSE	PRICE
Investigating Incidents with Splunk SOAR	\$500 or 50 credits

SOAR ADMINISTRATOR

The SOAR Administrator learning path teaches you how to install and configure SOAR, and achieve orchestration and automation tasks through SOAR playbook development.

COURSE	PRICE
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Investigating Incidents with Splunk SOAR	\$500 or 50 credits
Administering Splunk SOAR	\$500 or 50 credits
Developing SOAR Playbooks	\$1,000 or 100 credits
Splunk Enterprise System Administration	\$1,000 or 100 credits
Splunk Enterprise Data Administration	\$1,500 or 150 credits
Administering Splunk Enterprise Security	\$1,500 or 150 credits
Advanced SOAR Implementation	\$1,500 or 150 credits

Pro tip: Candidates who complete the learning path above are eligible for the <u>Splunk SOAR</u> <u>Certified Automation Developer</u> certification exam.

IT ANALYST (IT SERVICE INTELLIGENCE)

The IT Analyst learning path teaches analysts to use Splunk IT Service Intelligence features, such as Service Analyzer, Notable Events Review, Glass Tables, Deep Dives, KPI Alerts and more.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Scheduling Reports and Alerts	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
<u>Visualizations</u>	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Leveraging Lookups and Subsearches	\$500 or 50 credits
Search Under the Hood	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Intro to Knowledge Objects	Free eLearning

Enriching Data with Lookups	\$500 or 50 credits
Introduction to Dashboards	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits

*Equivalent retired courses include Fundamentals 1 and Fundamentals 2.

AND

COURSE	PRICE
Using Splunk IT Service Intelligence	\$500 or 50 credits

IT ADMINISTRATOR (IT SERVICE INTELLIGENCE) ON-PREM

The IT Administrator learning path teaches admins to install, configure, and manage Splunk for IT Service Intelligence (ITSI) on Splunk Enterprise.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Scheduling Reports and Alerts	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
<u>Visualizations</u>	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Working with Time	\$500 or 50 credits
Leveraging Lookups and Subsearches	\$500 or 50 credits
Correlation Analysis	\$500 or 50 credits
Search Under the Hood	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 50 credits
Creating Field Extractions	\$500 or 50 credits

Enriching Data with Lookups	\$500 or 50 credits
Data Models	\$500 or 50 credits
Introduction to Dashboards	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Dynamic Dashboards	\$500 or 50 credits
Search Optimization	\$500 or 50 credits

*Equivalent retired courses include Fundamentals 1 and Fundamentals 2.

AND

COURSE	PRICE
Splunk Enterprise System Administration	\$1,000 or 100 credits
Splunk Enterprise Data Administration	\$1,500 or 150 credits
Implementing Splunk IT Service Intelligence	\$2,000 or 200 credits

Pro tip: Candidates who complete the learning path above are eligible for the <u>Splunk IT Service</u> <u>Intelligence Certified Admin</u> certification exam.

IT ADMINISTRATOR (IT SERVICE INTELLIGENCE) CLOUD

The IT Administrator learning path teaches admins to configure and manage Splunk for IT Service Intelligence (ITSI) on Splunk Cloud.

COURSE	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Scheduling Reports and Alerts	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
<u>Visualizations</u>	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits

Working with Time	\$500 or 50 credits
Leveraging Lookups and Subsearches	\$500 or 50 credits
Correlation Analysis	\$500 or 50 credits
Search Under the Hood	Free eLearning no labs or paid eLearning with labs \$500 or 50 credits
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 50 credits
Creating Field Extractions	\$500 or 50 credits
Enriching Data with Lookups	\$500 or 50 credits
Data Models	\$500 or 50 credits
Introduction to Dashboards	Free eLearning no labs or paid eLearning/ILT with labs \$500 or 50 credits
Dynamic Dashboards	\$500 or 50 credits
Search Optimization	\$500 or 50 credits

*Equivalent retired courses include Fundamentals 1 and Fundamentals 2.

AND

COURSE	PRICE
Splunk Cloud Administration	\$2,000 or 200 credits
Implementing Splunk IT Service Intelligence	\$2,000 or 200 credits

Pro tip: Candidates who complete the learning path above are eligible for the <u>Splunk IT Service</u> <u>Intelligence Certified Admin</u> certification exam.

SPLUNK OBSERVABILITY

The Observability learning path for Site Reliability Engineer (SRE), DevOps and Developer includes individual courses that teach the core skills on Infrastructure Monitoring, Application Performance Management, Log Observer, Synthetics, Real User Monitoring and On-Call.

COURSE	PRICE
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Introduction to Splunk Observability	Free eLearning
Introduction to Splunk IM	Free eLearning
Splunk Infrastructure Monitoring Fundamentals	\$500 or 50 credits
Visualizing and Alerting in Splunk Infrastructure Monitoring	\$500 or 50 credits
Automation Using the REST and SignalFlow API	\$1,000 or 100 credits
Using the Splunk IM Terraform Provider	\$1,000 or 100 credits
Kubernetes Monitoring with Splunk Observability Cloud	\$500 or 50 credits
Ingesting Application Metrics in Splunk IM	\$500 or 50 credits
Splunk Observability Cloud: Teams	Free eLearning
<u>Splunk Observability Cloud: Enterprise</u> <u>Features</u>	Free eLearning
Using Splunk Application Performance Monitoring	\$500 or 50 credits
Configuring Tracing and Profiling for Splunk APM	\$500 or 50 credits
Using the Log Observer	\$500 or 50 credits
Using Splunk Synthetic Monitoring	Free eLearning
Using Splunk Real User Monitoring (RUM)	Free eLearning
Responding to Incidents in Splunk On-Call	Free eLearning
Splunk On-Call Administration	\$500 or 50 credits

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CERTIFICATION

Learners may also wish to pursue **Splunk Certifications** on their journey to Splunk mastery. Certifications offer substantial benefits to the individual, including **earnings of an average of 16% more than their industry peers**. Organizations that invest in Certification **earn faster time to value** and are more likely to renew *and expand* their license.

How do certifications differ from learning paths? In simplest terms, **certifications are credentials which verify a candidate's Splunk skills at a specific level**. Learning paths are a series of recommended courses designed to educate learners on a set of skills. Many certification candidates choose to complete learning paths on their journey to become Splunk Certified, but—in most cases— these courses are **not** required to qualify for the certification exam (Splunk Enterprise Certified Architect and Splunk Certified Consultant are exceptions to this rule and do require course completion. See certification tracks for more details.)

Our program offerings are outlined in the following table. Exam registration costs \$130 USD for a single exam or \$500 USD for a discounted bundle of five registrations. Organizations can convert EDU credits (**not** including those included with Success Plans) to certification vouchers by emailing certification@splunk.com. For more details, including program policies, requirements, registration, and fees, check out the Splunk Certification Candidate Handbook.

Certification	Skills	Related Products
Splunk Core Certified User	Performs basic searches, uses fields, creates alerts, uses look-ups, and creates basic statistical reports and dashboards.	Splunk Enterprise Splunk Cloud
Splunk Core Certified Power User	Understands SPL searching and reporting commands and creates knowledge objects, uses field aliases and calculated fields, creates tags and event types, uses macros, creates workflow actions and data models, and normalizes data with the Common Information Model.	Splunk Enterprise Splunk Cloud
Splunk Core Certified Advanced Power User	Authors complex searches and reporting commands, implements advanced use cases of knowledge objects, and understands best practices for building dashboards and forms.	Splunk Enterprise Splunk Cloud

Splunk Cloud Certified Admin	Manages and configures details for Splunk Cloud, including data inputs and forwarder configuration, data management, user accounts, and basic monitoring and problem isolation.	Splunk Cloud
Splunk Enterprise Certified Admin	Manages various components of Splunk Enterprise on a daily basis, including license management, indexers and search heads, configuration, monitoring, and getting data into Splunk.	Splunk Enterprise
Splunk Enterprise Certified Architect	Understands Splunk Deployment Methodology and best-practices for planning, data collection, and sizing for a distributed deployment. Manages and troubleshoots a standard distributed deployment with indexer and search head clustering.	Splunk Enterprise
Splunk Core Certified Consultant	Understands Splunk Deployment Methodology and implementation in large Splunk installations and has expert-level knowledge of multi-tier Splunk architectures, clustering, and scalability topics.	Splunk Enterprise
Splunk Certified Developer	Builds apps using the Splunk Web Framework.	Splunk Enterprise
Splunk Enterprise Security Certified Admin	Manages a Splunk Enterprise Security environment, including ES event processing and normalization, deployment requirements, technology add-ons, settings, risk analysis settings, threat intelligence and protocol intelligence configuration, and customizations.	<u>Splunk ES</u>
Splunk IT Service Intelligence	Installs and configures Splunk's app for IT Service Intelligence (ITSI), including ITSI architecture, deployment planning, service design and implementation, notable events, and developing glass tables and deep dives.	<u>Splunk ITSI</u>
Splunk SOAR Certified Automation Developer.*	Installs, configures, and uses SOAR servers and plans, designs, creates, and debugs basic playbooks for Splunk SOAR. Understands complex SOAR solution development, and can integrate SOAR with Splunk as well as develop playbooks requiring custom coding and REST API usage.	Splunk SOAR

*Formerly referred to as Splunk Phantom Certified Admin

TRAINING CREDITS

Splunk Education offers training credits to provide flexibility and volume discounts. Training credits can be used for all education offerings, delivery methods and certification exam vouchers*. Training credits can also be used by anyone within your organization to provide the right training, at the right time, throughout the 12-month term.

Each training credit is valued at \$10 USD. The number of training credits required for each course and delivery method can be found in the **pricing list** and the volume discounts are outlined below.

Number of Credits	List Price	Discount	Final Price
2,500	\$25,000	2%	\$24,500
5,000	\$50,000	5%	\$47,500
10,000	\$100,000	10%	\$90,000

Training Credit Volume Discounts

*Please note, fifty (50) training credits can be converted to purchase a five-pack of certification exam vouchers. Please send a request to <u>certification@splunk.com</u> for assistance.

SPLUNK ENTERPRISE / CLOUD BASIC SUBSCRIPTION

Splunk Education Basic eLearning subscription allows everyone in your organization to fully utilize Splunk. For one year, anyone within a designated @company.com domain(s) can be successful by completing the self-paced eLearning courses included in the subscription. Please view additional information here **Splunk Education Basic Subscription Datasheet**.

The learner has the option to complete one or two learning paths or they can register and complete the courses of their choice.

Every learner should start with these three courses first:

- What is Splunk?
- Intro to Splunk
- Using Fields

Search Expert Learning Path (eLearning with Labs)

- Scheduling Reports and Alerts
- <u>Visualizations</u>
- Working with Time
- <u>Statistical Processing</u>
- <u>Comparing Values</u>
- Result Modification
- Leveraging Lookups and Subsearches
- <u>Correlation Analysis</u>
- Search Under the Hood
- <u>Multivalue Fields</u>

Knowledge Manager Learning Path (eLearning with Labs)

- Intro to Knowledge Objects
- <u>Creating Knowledge Objects</u>
- <u>Creating Field Extractions</u>
- Enriching Data with Lookups
- Data Models
- Introduction to Dashboards
- Dynamic Dashboards
- <u>Creating Maps</u>

An additional course that applies to both paths:

Search Optimization

Please contact Education AMER@splunk.com for pricing.

COURSE REGISTRATION

To register for a Splunk Education course, all students must first create a <u>Splunk.com</u> account. Any issues encountered in creating an account **or** logging into an account should be directed to <u>Splunk Support</u> (we recommend calling your regional helpline for the quickest assistance).

There are several ways to pay/register for a course (instructions can also be found here):

ENROLLING USING EDU CREDITS/PASSKEY

- 1. Use the <u>Catalog</u> to browse by course or use the <u>Schedule</u> page to browse the schedule for Instructor-Led-Training.
- 2. For eLearning classes, click the "Register" button. For live instructor-led classes (virtual or classroom) click the dates in the time-zone/location that best suits your schedule.
- 3. Please review the Terms and Conditions and check the box. Click "Register". You can use the "Continue Shopping" link to add more classes to your cart.
- 4. Review the details on the page and, when ready, click "Checkout". You will be prompted to login. If you do not have a Splunk.com account, you can create one from the next screen.
- 5. Complete any missing fields.
- 6. Select the Training Passkey payment type and enter your passkey in that field. If you do not know your passkey, please contact your internal coordinator.
- 7. Agree to the Terms and Conditions (yes-again!).
- 8. Click "Confirm Order". If your company has set the passkey to auto-approve your registration will be confirmed immediately. Otherwise, the owner of your credits account will receive a notification requesting approval. Your registration will be tentative until the use of the credits is approved.

COURSE REGISTRATION (continued)

ENROLLING WITH A CREDIT CARD

- 1. Use the <u>Catalog</u> to browse by course or use the <u>Classes</u> page to browse the schedule for Instructor-Led Training.
- 2. For eLearning classes, click the "Register" button. For live instructor-led classes (virtual or classroom) click the dates in the time-zone/location that best suits your schedule.
- 3. Be sure to read the Terms and Conditions and check the box. Click "Register". You can use the "Continue Shopping" link to add more classes to your cart.
- 4. Review the details on the page and, when ready, click "Checkout". You will be prompted to login. If you do not have a Splunk.com account, you can create one from the next screen.
- 5. Complete any missing fields.
- 6. Select the "Credit Card" Payment Type and enter your card details
- 7. Agree to the Terms and Conditions, once more for good measure!
- 8. Click "Confirm Order". Your registration will automatically be confirmed!

ENROLLING WITH YOUR COMPANY'S BASIC ELEARNING SUBSCRIPTION

- 1. Use the **Splunk Basic eLearning Subscription** page for registration instructions.
- Note that subscription pricing is not adjusted until you have added a course to your cart and are logged in. Only eLearning courses are included in subscription packages.

ACCESSING YOUR COURSE

Once you've registered for a course, you will receive a confirmation email at the email address you used to create your Splunk Education account with specific instructions. Please carefully review these instructions, as they may include a system compatibility check which should be completed **prior to the start date** of the course. **This is especially true for instructor-led courses.**

When you're ready to access your course, visit your <u>training profile</u>. Courses you have registered for will be displayed at the bottom of the page. If you are having problems finding your courses, click the **My Learning** tab, and use the **Filter Results** drop-down to filter courses by status. Once you have found the course, click the **View Details** button for additional instructions.

Similarly, access eLearning courses as described above **or directly from the confirmation email you received**. If accessing from your <u>training profile</u>, click the **Resume Course/Pathway** button to launch it.

Before launching a course, we suggest you use the test link at <u>https://splk.it/2TKvg6K</u> to verify that it will work with your system or network.

CANDIDATE SUPPORT/FAQ

Below are some of the most frequently-asked questions fielded by our Education Ops Team. Please also refer to our <u>Program Guide</u> and <u>Splunk Education FAQ</u> for the most up-to-date FAQ and information. Any questions not answered here can be directed to <u>Education_AMER@splunk.com</u> (regardless of region, this is our primary mailbox for assistance).

Q: How much do courses cost?

A: Please see the <u>Learning Paths</u> and <u>Appendix A</u> for pricing and links to course descriptions and durations. This information is also available via our <u>pricing list</u>.

Q: What is the difference between a learning path and a certification track?

A: Learning paths are designed to give students a comprehensive list of courses which includes all the information they need to become a subject matter expert. Course prerequisites are detailed on each of the course descriptions. See the Learning Paths and Appendix A for more information. Splunk Certification develops exams and issues digital badges based on varying levels of knowledge and competency with Splunk products. Most certifications do not require course completion, but we do offer recommended coursework to candidates who do not have on-the-job experience or knowledge. Highly technical tracks do include required prerequisite courses which must be completed by all candidates, regardless of experience. For more information, please refer to our Splunk Certification Candidate Handbook.

Q: I completed a course. How do I access my certificate of completion?

A: Please login here to access your completion certificates.

Q: I completed an eLearning and want to practice the labs again. Can I regain access?

A: Each eLearning with Labs registration comes with access to labs up to three times. Each lab access lasts up to four hours. You can access the labs by launching the course from <u>your</u> <u>profile</u>. Additional lab time cannot be granted. Please note, to receive a certificate of completion for the eLearning course, you need to complete the course and all labs within one of the four hour lab sessions.

Q: I want to use my course materials to study for a certification exam, but no longer have them. Where can I download them?

A: Please send a request to **Education_AMER@splunk.com** for assistance.

CANDIDATE SUPPORT/FAQ (continued)

Q: When do EDU credits expire? Is there a way to get an extension?

A: EDU credits expire 12 months from the date of purchase. This means that the **courses must begin prior to the expiration date.** Splunk has released a training credit extension SKU (EDU-UNIT-EXT) which enables customers to extend eligible training credits for an additional 12 months for only \$2,500. This extension **cannot** be purchased with existing credits, cannot be used for credits that were previously extended for any reason and must be purchased before the expiration date.

Q: I have existing EDU credits. Can I use them for certification exam registration?

A: Yes! Fifty (50) training credits can be converted to purchase a five-pack of certification exam vouchers. Please send a request to <u>certification@splunk.com</u> for assistance. Partner credits which were purchased at a discounted price of \$5 USD per credit can be used, as well, with (100) EDU credits equalling a five-pack of certification exam vouchers.

Q: In what languages are instructor-led courses available? In which time zones?

A: Our instructor-led courses are currently available for delivery in English, Spanish, French, German, Portuguese, Japanese and Mandarin. We also have <u>Authorized Learning Partners</u> (<u>ALPs</u>) who can deliver in French, Swedish, Norwegian, Danish, Italian, Spanish, Portuguese, German, Polish, Japanese, Korean, Mandarin, Indonesian (Bahasa Indonesia), Thai and Vietnamese. Translators can be hired, as needed (at the expense of the customer). Courses are globally available in several time zones. Please note: the location for virtual courses indicates the time zone for delivery.

SPLUNK POLICIES

Splunk Education Store Terms and Conditions

Splunk Privacy Policy

Splunk Terms of Use

The above policies are <u>not</u> included in full in the Education Handbook as they are subject to change and are best referenced via our website to ensure the most current, accurate information is available.

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APPENDIX A

Here is a complete list of our current paid course offerings, in *alphabetical order*. Please see <u>here</u> for a list of free training resources.

Each of the below courses may include prerequisite courses. These courses include modules and hands-on labs. Please visit the course pages for more information including course descriptions, public class schedules and registration information.

Unsure of which courses you need? Please review the Learning Paths <u>here</u>. Looking for **continuing education courses** to recertify with **Splunk Certification**? Please see our <u>**Recertification Policy**</u> for which courses qualify for each specific certification track.

COURSE (Paid Only)	DURATION (Hours)	PRICE
Administering Spunk SOAR	3.5	\$500 or 50 credits
Administering Splunk Enterprise Security	13.5	\$1,500 or 150 credits
Advanced Dashboards and Visualizations	4.5	\$500 or 50 credits
Architecting Splunk Enterprise Deployments	9	\$1,500 or 150 credits
Automation Using the REST and SignalFlow API	9	\$1,000 or 100 credits
Building Splunk Apps	9	\$1,500 or 3 credit
Comparing Values	3	\$500 or 50 credits
Configuring Tracing and Profiling for Splunk APM	3	\$500 or 50 credits
Correlation Analysis	3	\$500 or 50 credits
Creating Field Extractions	3	\$500 or 50 credits
Creating Knowledge Objects	3	\$500 or 50 credits
Creating Maps	3	\$500 or 50 credits
Data Models	3	\$500 or 50 credits
Developing SOAR Playbooks	9	\$1,000 or 100 credits
Developing with Splunk's REST API	9	\$1,000 or 100 credits

3	\$500 or 50 credits
3	\$500 or 50 credits
18	\$2,000 or 200 credits
18	\$2,000 or 200 credits
4.5	\$500 or 50 credits
4.5	\$500 or 50 credits
3	\$500 or 50 credits
3.5	\$500 or 50 credits
3	\$500 or 50 credits
18	\$2,000 or 200 credits
13.5	\$1,500 or 150 credits
24	\$1,000 or 100 credits
13.5	\$1,500 or 150 credits
9	\$1,000 or 100 credits
13.5	\$1,500 or 150 credits
4.5	\$500 or 50 credits
4.5	\$500 or 50 credits
3	\$500 or 50 credits
9	\$1,000 or 100 credits
	3 18 18 4.5 4.5 3 3 3 3 3 3 3 3 3 3 3 3 3

Troubleshooting Splunk Enterprise	9	\$1,000 or 100 credits
Using Fields*	3	\$500 or 50 credits
Using Splunk Application Performance Monitoring	4.5	\$500 or 50 credits
Using Splunk Enterprise Security	13.5	\$1,500 or 150 credits
Using Splunk IT Service Intelligence	4.5	\$500 or 50 credits
Using Splunk Mission Control	4.5	\$500 or 50 credits
Using the Log Observer	4.5	\$500 or 50 credits
Using the Splunk IM Terraform Provider	9	\$1,000 or 100 credits
Visualizations* (eLearning with Labs)	3	\$500 or 50 credits
Visualizing and Alerting in Splunk Infrastructure Monitoring	4.5	\$500 or 50 credits
Working with Metrics in Splunk	9	\$1,000 or 100 credits
Working with Time	3	\$500 or 50 credits

* These courses are also available as free eLearning with no labs.